

## Privacy Policy

The Terms **“You”**, **“Your”**, **“Yourself”** or **“User”** shall mean and refer to the person visiting, accessing, browsing through and/or using the Website at any point in time and shall include the **“Clients/Customers”**. Further it shall also mean and refer to persons **“Service Provider”** for the Website. However, where a Client/Customer or Vendor or Service Provider is mentioned specifically it shall only mean and refer to that class of User.

The term **“We”**, **“Us”**, **“Our”** shall mean and refer to the Fracktal Works website and/or the Company, depending on the context.

This Agreement shall cover your usage of the Website as a User, which shall include Customers, Vendors/Service Providers.

The headings of each section in this Agreement are only for the purpose of organizing the various provisions under this Agreement in an orderly manner. These headings shall not be used by either party to interpret the provisions contained under them in any manner. Further, the headings have no legal or contractual value.

This Privacy Policy is a legally binding document between you and Fracktal works/Company (both terms defined below). The terms of this Privacy Policy will be effective upon your acceptance of the same (directly or indirectly in electronic form, by clicking on the *“I accept tab”* or by use of the website or by other means) and will govern the relationship between you and Fracktal works/Company for your use of the website.

This document is published and shall be construed in accordance with the provisions of the Information Technology (reasonable security practices and procedures and sensitive personal data of information) rules, 2011 under Information Technology Act, 2008; that require publishing of the Privacy Policy for collection, use, storage and transfer of sensitive personal data or information.

Please read this Privacy Policy carefully by using the Website, you indicate that you understand, agree and consent to this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not use this Website.

By providing us your Information or by making use of the facilities provided by the Website, You hereby consent to the collection, storage, processing and transfer of any or all of Your Personal Information and Non-Personal Information by us as specified under this Privacy Policy. You further agree that such collection, use, storage and transfer of Your Information shall not cause any loss or wrongful gain to you or any other person.

FRACKTAL WORKS HOLDS THE SOLE RIGHT TO MODIFY THE TERMS OF SERVICE WITHOUT PRIOR PERMISSION FROM YOU OR PROVIDING NOTICE TO YOU. THE RELATIONSHIP CREATES ON YOU A DUTY TO PERIODICALLY CHECK THE TERMS OF SERVICE AND STAY UPDATED ON ITS REQUIREMENTS. IF YOU CONTINUE TO USE THE WEBSITE OR AVAIL ANY OF ITS SERVICES WITHOUT REGISTRATION FOLLOWING SUCH CHANGE, THIS IS DEEMED AS CONSENT BY YOU TO THE SO AMENDED POLICIES. YOUR CONTINUED USE OF THE WEBSITE IS CONDITIONED UPON YOUR COMPLIANCE WITH THE TERMS OF SERVICE, INCLUDING BUT NOT LIMITED TO COMPLIANCE WITH THE TERMS OF SERVICE EVEN AFTER ALTERATIONS, IF ANY.

## **1. USE OF CONTENT**

All logos, brands, marks headings, labels, names, signatures, numerals, shapes or any combinations thereof, appearing in this site, except as otherwise noted, are properties either owned, or used under license, by the business and / or its associate entities who feature on this Website. The use of these properties or any other content on this site, except as provided in these terms and conditions or in the site content, is strictly prohibited.

You may not sell or modify the content of this Website or reproduce, display, publicly perform, distribute, or otherwise use the materials in any way for any public or commercial purpose without the respective organisation's or entity's written permission.

## **2. USER INFORMATION**

To avail certain services on our Websites, users are required to provide certain information for the registration process namely: - a) your name, b) email address, c) sex, d) age, e) PIN code, f) credit card or debit card details g) sexual orientation, h) biometric information (on requirement), i) password j) Mobile number / Land line Number etc., and / or your occupation, interests, Short survey with questionnaire and the like. The Information as supplied by the users enables us to improve our sites and provide you the most user-friendly experience.

All required information is service dependent and we may use the above said user information to, maintain, protect, and improve its services (including advertising services) and for developing new services

Such information will not be considered as sensitive if it is freely available and accessible in the public domain or is furnished under the Right to Information Act, 2008 or any other law for the time being in force.

## **3. COOKIES**

To improve the responsiveness of the sites for our users, we may use "cookies", or similar electronic tools to collect information to assign each visitor a unique, random number as a User Identification (User ID) to understand the user's individual interests using the Identified Computer. Unless you voluntarily identify yourself (through registration, for example), we will have no way of knowing who you are, even if we assign a cookie to your computer. The only personal information a cookie can contain is information you supply (an example of this is when you ask for our Personalised Horoscope). A cookie cannot read data off your hard drive. Our advertisers may also assign their own cookies to your browser (if you click on their ads), a process that we do not control.

Our web servers automatically collect limited information about your computer's connection to the Internet, including your IP address, when you visit our site. (Your IP address is a number that lets computers attached to the Internet know where to send you data - such as the web pages you view.) Your IP address does not identify

you personally. We use this information to deliver our web pages to you upon request, to tailor our site to the interests of our users, to measure traffic within our site and let advertisers know the geographic locations from where our visitors come.

#### **4. LINKS TO THE OTHER SITES**

Our policy discloses the privacy practices for our own web site only. Our site provides links to other websites also that are beyond our control. We shall in no way be responsible in way for your use of such sites.

#### **5. INFORMATION SHARING**

We shares the sensitive personal information to any third party without obtaining the prior consent of the user in the following limited circumstances:

- (a)** When it is requested or required by law or by any court or governmental agency or authority to disclose, for the purpose of verification of identity, or for the prevention, detection, investigation including cyber incidents, or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure is reasonably necessary for enforcing these Terms; for complying with the applicable laws and regulations.
- (b)** We proposes to share such information within its group companies and officers and employees of such group companies for the purpose of processing personal information on its behalf. We also ensure that these recipients of such information agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

#### **6. INFORMATION SECURITY**

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, including appropriate encryption and physical security measures to

guard against unauthorized access to systems where we store personal data.

All information gathered on our Website is securely stored within our controlled database. The database is stored on servers secured behind a firewall; access to the servers is password-protected and is strictly limited. However, as effective as our security measures are, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet. And, of course, any information you include in a posting to the discussion areas is available to anyone with Internet access.

However the internet is an ever evolving medium. We may change our Privacy Policy from time to time to incorporate necessary future changes. Of course, our use of any information we gather will always be consistent with the policy under which the information was collected, regardless of what the new policy may be.

## **7. GRIEVANCE REDRESSAL**

Redressal Mechanism: Any complaints, abuse or concerns with regards to content and or comment or breach of these terms shall be immediately informed through email to [support@fracktal.in](mailto:support@fracktal.in)